

Local Fine Dining Chain Benefits from Future POS's Flexibility and Customization

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The Springfield Restaurant Group proves that Future POS can accommodate the needs of a booming hospitality chain.



When it comes to point-of-sale solutions, restaurant groups with multiple locations look for reliability and functionality. With numerous terminals, varying menu items and a vast array of server stations and tables, meeting the needs of a restaurant chain is no small feat. When the [Springfield Restaurant Group](#) opened its local establishment, the Springfield Grille –Adams, management turned to Future POS for its point-of-sale needs.

A History of Success

The Springfield Restaurant Group, founded in 1979, operates seven dining establishments throughout Pennsylvania and Ohio. After experiencing success with Future POS software and installing eight terminals in the Springfield Grille in Boardman, Ohio, the company decided to upgrade all of its restaurants with Future POS equipped hardware. The chain now has Future POS installed in each location, with a total of 40 point-of-sale terminals.

The Install

The Springfield Grille–Adams install has eight point-of-sale terminals, which are operated by up to 15-20 employees during peak hours. Two of the terminals are located in the restaurant's front bar, and one terminal is located in the private dining room. This setup provides easier access to servers and bartenders, and reduces the time spent traveling back and forth between orders.

The Benefits

The Springfield Grille-Adams has also taken advantage of Future POS's dataset customization by creating specific buttons for appetizers, sandwiches, entrées, and pastas, and a separate screen for daily specials. The bar menu lists beer names, accompanied by logos, mixed drinks, martinis, and wines. One aspect of the software that the restaurant has used to its advantage is the recipe feature, which assists the bartenders in making drinks.

Aside from its unique features, the point-of-sale software has also helped the restaurant group when it comes to training and running reports. Employees don't require a lot of practice with the system because it is so easy to use, and sales reports allow management to break their menu down into categories and determine the percentage of total sales. "We also run daily reports that help us with labor management," said David Benson, General Manager of the Springfield Grille-Adams. "Future POS has done a great job in terms of accommodating a larger chain restaurant setup."

About Future POS

Future POS is an "Award Winning" Software Company with restaurant installs around the world including fine dining, quick serve, retail, and specialty applications. At Future POS we are firmly committed to providing our customers with the highest quality software available. We are an industry leader who takes pride in our products and are constantly integrating the latest and greatest technologies. Future POS continues to enhance our already robust product year after year and that is what sets us apart from our competition. We strive to bring innovation to our customers at a price that can't be beat. Some of our innovative options include: Digital Signage, Surveillance, Tableside Ordering, IPADs for Handhelds, TabbedOut for Smartphones, Online Ordering and End-to-End Encryption and Tokenization.